

Login Account Request for Visitors, Guests, Consultants and Other Non-Employees

Below are the instructions on how to obtain eCampus, email, WIFI and other access to resources for non-WVU individuals who are here temporarily:

1. Go here:
<https://wvu.teamdynamix.com/TDClient/1976/Portal/Requests/ServiceDet?ID=7156>
Click on "LOGIN Account Ticket" to get started.
 - a. In case the link above stops working, you can also go to it.wvu.edu, click on Get Help (top left) and in the Client Portal Search (top right) type "Login Account Ticket".
2. You will need specific information from the individual to be able to complete the ticket, so review the ticket fields and consult the individual if necessary before you get started.

When you complete the ticket on behalf of the temporary individual, you will enter a range of dates when the account will need to be active. Select all the resources to which access is needed while at WVU, such as:

Resource Information

- WVU Active Directory (includes library, wireless, network access)
- @mail.wvu.edu account (Office 365)
- Health Sciences Active Directory (@hsc.wvu.edu)
- eCampus (other Student Systems cannot be requested with this form.)
- WVU+kc
- Google Apps
- WVUHS (approval may be required)